

Michael John Stack

Cell: (256) 506-9358 | Email: mstack000@gmail.com

LinkedIn: <https://linkedin.com/in/michael-john-stack>

GitHub Link: <https://github.com/Gandalf-the-grey-1775>

Active Top Secret Security Clearance

Professional Summary: United States Marine Corps Veteran with experience in the cybersecurity domain. Leads teams in complex workforce problems to find solutions to protect users both on and off the battlefield. Adept at providing risk assessment, training, and reports to leadership and regulatory agencies. Currently expanding horizons to look at more complex technical jobs, such as information assurance, software engineering, or systems engineering.

Professional Experience:

Explanatory note: Jobs titled chief are typically held by the rank of Staff Sergeant (E-6) and above. Performing duties above rank or grade is uncommon and reflects superior work ethic in assigned duties.

Operations Center Technician/Support Specialist/Systems Engineer

2020-Present

Southeastern Computer Support Specialists

ISSO:

- Responsible for creating audit logs, updating Anti-Virus, and updating system software on patch days.

Ops Center:

- Responsible for troubleshooting and maintaining the Navy System Engineering Resource Center.
- Providing technical experience and administration for all Navy SharePoint platforms.
- Configured and administered accounts through Active Directory.
- Coordinated and assisted customers with technical issues with varying severity.
- Assigned and processed over 1,200 support tickets in JIRA a month with varying severity.
- Utilized the following technologies: Sparx Eng, CameoEA, DOORS, Power BI, Jazz Servers, MATLAB, Bluescape, and other Classified Systems.

Systems Engineer:

- Managed production and test Linux servers for Oracle based systems both classified and unclassified.

Assistant Transmission Chief (United States Marine Corps Sergeant)

2019-2020

3D Assault Amphibian Battalion

- Responsible for training and mentoring new communications Marines.
- Planned and executed communications strategic operations both in garrison and in operational 24/7 environments.
- Managed all network maintenance to include keying materials and end items.
- Trained Marines in the usage of Enterprise Systems, troubleshooting Sharepoint issues, Troubleshooting connectivity issues, and utilizing Active Directory to check user accounts.
- Utilized various database systems to track communications inventory levels and maintenance schedules.

**Communications Chief (United States Marine Corps Sergeant)
2017-2019**

13th Marine Expeditionary Unit, 3/1 Kilo Company

- Served as the communications Subject Matter Expert in physical end items, communications theory, and mentoring communications Marines
- KMI representative for my unit, responsible for creating, maintaining, and destroying cryptographic keys, hopsets, and compartments for secure communications.
- Responsible for maintaining vehicle communications over radio and data communications over The Consolidated Afloat Networks and Enterprise Services (CANES)
- Trained Marines of technical and non-technical backgrounds in proper operational security, handling of sensitive materials, and Communications Security (COMSEC) destructions and best practices

Tactical Transmissions Operator

3D Assault Amphibian Battalion

- Responsible for basic troubleshooting of computers and radio technology.
- Safeguarded COMSEC and mentored other Marines in the best practices.
- Assisted users and customers in appropriate access requests for network resources.
- Troubleshot SharePoint configuration and administration issues with varying severity.
- Utilized the database software Global Combat Supply Systems- Marine Corps to maintain inventory and maintenance data for communications equipment.
- Input service tickets into the ticketing system Marine Corps Tactical Systems Authority for high escalation support when required.

Professional Skills:

Leadership and Instruction: Supervised and trained 50 users on proper usage of services and ensured compliance to network security and operational security standards resulting in work section going undetected by notional near-peer enemies in training scenarios.

Excellence in Job Performance: Maintained equipment uptime at 97% during critical work period, resulting in the awarding of the Navy/Marine Corps Achievement Medal

Education and Certifications

Tactical Transmission Operators Course: 2016

Windows Server 2012

Leadership and Ethics Course (Corporals Course): 2018

CompTIA Security+: 2019

Currently Enrolled at North Virginia Community College for Computer Science

Languages, Technologies, and Technical Skills

- Python, JavaScript, HTML, CSS
- Visual Studio Code, GitHub/GitLab, Microsoft SharePoint Administration
- Project Management, Technical Writing, Customer Relationship Management, Customer Service.
- Active Top Secret Security Clearance

